



HC
Membership
2025



Welcome to Heritage Concierge

Thank you for choosing HC Exclusive Membership Program. Our team of experienced concierge professionals is dedicated to providing you with personalized service and access to the most exclusive experiences.

Carlos Ortiz

We know how important a one-to-one, personal experience is. So every member gets their very own lifestyle manager; someone who takes the time to really get to know and understand their preferences, goals, and aspirations, and makes sure every request will be not just met, but handled with genuine care and precision.

Through our memberships, personalized service takes center stage. Your dedicated lifestyle manager is more than just a concierge – they become your trusted ally in crafting a life that’s uniquely yours. Whether it’s planning an unforgettable celebration, arranging your dream getaway, or simply anticipating your needs before you even realize them, your lifestyle manager is always one step ahead, ensuring every moment is as perfect as it can be.

Heritage Concierge

| +01 (813) 922 1202
heritage-concierge.com



Introduction and overview of the service

At HC, we understand that our clients value their time and want access to the most luxurious experiences. Our membership program offers three tiers of service to cater to your specific needs and preferences. As a member, you'll have access to a wide range of exclusive benefits, including:

Silver Tier Membership:

- | Personalized membership card and welcome package
- | Personal lifestyle manager and a dedicated concierge team available during business hours
- | Access to exclusive discounts on yacht charters, luxury car rentals, restaurant reservations, bottle service reservations, and luxury villa rentals
- | Monthly newsletter with upcoming events and exclusive promotions

Gold Tier Membership:

- | All benefits of the Silver Tier Membership
- | Priority access to concierge services, available 24/7
- | Complimentary airport transfer service
- | Access to exclusive VIP events and private parties
- | Customized travel itineraries and personalized recommendations
- | Additional exclusive discounts on select services and providers

Platinum Tier Membership:

- | All benefits of the Gold Tier Membership
- | Dedicated concierge team available around the clock
- | Complimentary luxury car rental for one week per year
- | Priority access to the most exclusive restaurants, clubs, and venues
- | Access to the most luxurious villa rentals and yacht charters
- | Complimentary champagne or wine bottle service at select partner venues
- | Additional exclusive discounts on all services and providers



Services Provided.



Land Transportation.



Jet Charter.



Yacht Charter.



Helicopter Charter.



Fine Dining.



Hotel Bookings.



Nightlife Reservations.

and much more...



Annual Benefits Calendar.

January: New Year's Eve parties and exclusive restaurant reservations

February: Valentine's Day specials, yacht charters, and romantic villa rentals

March: Luxury car rentals for spring break, springtime villa rentals, and wine tasting tours

April: Exclusive access to VIP music festivals and concerts, restaurant reservations, and yacht charters

May: Memorial Day yacht charters and luxury villa rentals

June: Private yacht charters for summer vacation and beachfront villa rentals

July: Fourth of July yacht charters and luxury villa rentals

August: Luxury car rentals for summer road trips and villa rentals in exotic locations

September: Wine and food festivals, restaurant reservations, and yacht charters for Labor Day weekend

October: Halloween-themed events, yacht charters, and luxury villa rentals

November: Thanksgiving specials, restaurant reservations, and yacht charters for holiday weekend travel

December: Exclusive access to holiday parties and events, luxury car rentals for holiday shopping, and winter villa rentals



HC Exclusive Membership Terms and Conditions

These Terms and Conditions (“Terms”) govern the membership services provided by Heritage Concierge (HC) under the Exclusive Membership Program. By becoming a member, you agree to abide by these Terms. Please read them carefully.

1. Membership Tiers and Fees

1.1. HC offers three membership tiers: Silver, Gold, and Platinum. Each tier has its respective annual membership fee as follows:

Silver Tier Membership: \$2,000

Gold Tier Membership: \$5,000

Platinum Tier Membership: \$15,000

1.2. Membership fees are non-refundable, and membership benefits are subject to change at HC’s discretion.

2. Membership Benefits

2.1. Silver Tier Membership Benefits:

Personalized membership card and welcome package

Access to a dedicated concierge team during business hours

Exclusive discounts on yacht charters, luxury car rentals, restaurant reservations, bottle service reservations, and luxury villa rentals

Monthly newsletter with upcoming events and exclusive promotions

2.2. Gold Tier Membership Benefits (In addition to Silver Tier Benefits):

Priority access to concierge services, available 24/7
Complimentary airport transfer service
Access to exclusive VIP events and private parties
Customized travel itineraries and personalized recommendations
Additional exclusive discounts on select services and providers

2.3. Platinum Tier Membership Benefits (In addition to Gold Tier Benefits):

Dedicated concierge team available around the clock
Complimentary luxury car rental for one week per year
Priority access to the most exclusive restaurants, clubs, and venues
Access to the most luxurious villa rentals and yacht charters
Complimentary champagne or wine bottle service at select partner venues
Additional exclusive discounts on all services and providers

3. Dedicated Concierge Team

Details regarding the dedicated concierge team, including their availability and contact information, will be provided separately and are subject to change.

4. Service Provider Partnerships

HC collaborates with various service providers. The terms and conditions of services offered by these providers are governed by their respective agreements and are not the responsibility of HC.

5. Marketing Strategy

HC reserves the right to implement marketing strategies, including but not limited to launch events, welcome packages, monthly newsletters, and an annual benefits calendar, to enhance the membership experience. Members will be notified of any relevant updates or changes.

6. Contact Information

If you have questions or require assistance, please contact HC through the following channels:

Phone: +1 (813) 922 - 1202

Email: carlosbortiz@heritage-concierge.com

Website: <https://www.heritage-concierge.com>

7. Termination of Membership

7.1. HC reserves the right to terminate a membership at its discretion for violation of these Terms or any other reason deemed appropriate.

7.2. Members may cancel their membership at any time, but membership fees are non-refundable.

8. Changes to Terms

HC may update or modify these Terms at any time, and such changes will be communicated to members via email or the HC website.

9. Governing Law

These Terms and the membership services provided by HC are governed by the laws of the jurisdiction where HC is based.

By becoming a member of HC's Exclusive Membership Program, you acknowledge that you have read, understood, and agree to abide by these Terms and Conditions. HC reserves the right to enforce these Terms to protect its interests and ensure the best possible experience for its members.

Contact Us:

If you have any questions or need assistance with any of our services, please don't hesitate to contact us:

Phone: +1 (813) 922 - 1202

Email: carlosbortiz@heritage-concierge.com

Website: <https://www.heritage-concierge.com>

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Thank you for choosing Heritage Concierge. We look forward to providing you with exceptional service and access to the most exclusive experiences.

